



Lakewalk Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Lakewalk Surgery Center, does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Lakewalk Surgery Center provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, let the front desk staff know and they will contact the Nursing Staff to call for services.

If you believe that Lakewalk Surgery Center, has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: the Lakewalk Administrator, 1420 London Road, Suite 100, Duluth, MN 55805, 218-728-8505, jmajerus@lakewalk.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Lakewalk Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.